

Abstract

Our police always face criticism of exhibiting anger and lack of motivation towards their duties but there is a need to understand underlying factors of such behaviors. Sometimes lack of organizational support and burnout due to hectic duties become the cause of anger. Keeping this view, this study aimed to investigate the relationship between perceived organizational support, burnout and anger in civilian police. Two groups were selected through purposive sampling, which included assistant sub inspectors (n=100) and constables (n=100) from different police stations of Lahore, Pakistan. Cross sectional research designs was used for this study. Urdu translated version of survey of perceived organizational support, oldenburg burnout inventory and anger expression scale were used. Survey of perceived organizational support was translated and adapted in Urdu language. Results indicated that perceived organizational support had negative influence on burnout and anger outward and had positive influence on anger control while there was no correlation between perceived organizational support and anger inward. Burnout had positive correlation with anger outward and inward and negative correlation with anger control. Further, only one dimension of burnout i.e. disengagement along with marital status predicted the anger outward but results revealed that anger inward was not predicted by any dimension of burnout. Disengagement and age were revealed as predictors of anger control. Further there was statistically significant difference in the level of perceived organizational support, burnout, anger outward, anger inward and anger control with respect to age, marital status, designation, nature of work and duration of service while there was no statistical difference in level of burnout in civilian police with respect to monthly income.

Keywords: *police, Lahore, disengagement, anger outward*